

# Concurrent Enrollment Online Registration Directions Phone: 607.844.6503 | rmk@tompkinscortland.edu

Students choosing to "<u>Audit</u>" course(s) must complete a paper registration form provided to you by the instructor.

# If you forgot your Username and/or Password

You should be able to recover both your Username and Password from the log in screen. You can also:

- 1) Text us at 607-367-6828
- 2) Call our office Monday Friday, 8am 4pm
- 3) Email us at collegenow@tompkinscortland.edu

DO NOT contact Tech Support. Also, we CANNOT give your parents access to your myTC3 credentials.

- 1. Go to: www.tompkinscortland.edu/collegenow
- 2. Click "Classes in your High School" on the left hand side.
- 3. Click "Spring 2025 Registration is now open " button
- 4. If you're new to registering online you will need to follow the "First Time Students" column to create a myTC3 account. If you have taken a TC3 course before, skip to Step 5.
  - a. Select "First Time Students Start Here ."
  - b. Provide all required information including choosing your own password then select "Submit ."

\*\*You must have your social security number and unique email address to create an account. If possible please use a PERSONAL email address and not your school email address.\*\*

c. A screen will appear with your TC3 ID# and myTC3 username. Print this page and write down your myTC3 password too – Keep these credentials in a safe and secure location – you will need your login information to register for TC3 classes, access TC3 resources, and request transcripts.

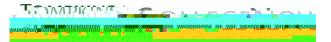
<u>Please Note</u>: Your myTC3 account can take up to 3-5 minutes to activate. Just above your Student ID and Username is a link that will show you the status of your account creation.

- 5. If you're taken a course before, select "Go to CollegeNow Registration Start Page"
- 6. Log in to Self-Service (myInfo) . If instructed to enter in an email, please enter it in with by using your username: <u>username@mymail.tc3.edu</u>.

Read the information provided. Note your Certificate of Residence status. If you do not have a current certificate, complete the residency application <u>after</u> registering for your TC3 course(s). Foreign exchange students, residents of Cortland County, Tompkins County, and the State of Pennsylvania are all exempt.

After reading all information carefully, select "Proceed to Registration"

- 7. Re-enter your Username.
- 8. Hover over "Registration" and select "Register for Courses" .



- 10. Once you have finished adding courses to your cart, select "Register ."
- 11. Once you have selected Register , accept the registration agreement. Please note that this statement is <u>NOT</u> applicable to concurrent enrollment students, but you can't proceed without agreeing. You will <u>only</u> have to do this once per semester.

<u>Important Note</u>: There is no cost for concurrent enrollment students as the College provides a scholarship for the in-state tuition. Your certificate of residency covers the out-of-state tuition. It is VITAL that you obtain your certificate to not incur any future charges.

- 12. Now you will see Congratulations! You have completed your Registration.
- 13. Select "Sign Out" under your name at the top of the page.

# <u>FAQs</u>

# Why is my registration pending and/or asking me for advisor authorization?

You missed step 5. Log out of myTC3 and be sure to start at the CollegeNow home page. This is how the system verifies that you are an eligible high school student.

#### It says my certificate of residence has expired and won't let me register.

Your certificate of residence status will never stop you from registering. Scroll to the bottom of the page and click "Proceed to Registration ."

# I finalized my registration, but it shows I owe money. Why?

If you are enrolling in a Spring 2025 course (generally a full year course) during the Fall registration period, the scholarship will not appear. The College won't apply the scholarship for the Spring semester until late November. Your balance will be \$0 once the scholarship is posted to your account.

# I received an error that says I'm in the system already, but I never created an account. What do I do?

If you have ever completed an inquiry card with Admissions, you may be in the system. You may also be in the system if you registered previously as an audit. Just call or email our office and we can give you your username and reset your password.

# I called the office, but no one answered.

Email us, text us, or give us a few minutes and call back. If the whole class needs assistance, it is better for one person to call and pass the phone than for everyone to call at once.